

ANNEXURE - B

Investors complaints' Data for Vishwas Fincap Services Pvt. Ltd.

Stock Brokers:- SEBI Reg. No. INZ000189835:- Data for Month End on 30.11-2023

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending	Pending for less for than 3 more months than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0		0	0	NA
3	Stock exchange	0	0	0		0	0	NA
4	Other Sources (if any)	0	0	0		0	0	NA
5	Grand Total	0	0	0		0	0	NA

Trende of monthly disposal of complaints

Sr. No.	Month	Carried forward from Previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-22	0	0	0	0
2	May-22	0	0	0	0
3	Jun-22	0	0	0	0
4	July-22	0	0	0	0
5	Aug-22	0	0	0	0
6	Sep-22	0	0	0	0
7	Oct-22	0	0	0	0
8	Nov-22	0	0	0	0
9	Dec-22	0	1	0	1
10	Jan-23	1	0	1	0
11	Feb-23	0	0	0	0
12	Mar-23	0	0	0	0
13	Apr-23	0	0	0	0
14	May-23	0	0	0	0
15	Jun-23	0	0	0	0
16	July-23	0	0	0	0
17	Aug-23	0	0	0	0
18	Sep-23	0	0	0	0
19	Oct-23	0	0	0	0
20	Nov-23	0	0	0	0
	TOTAL	0	0	0	0

* Should includes complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaints in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	year	Carried forward from Previous month	Received during the year	Resolved during the year	Pending at the end the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	1	1	0
7	2023-24	0	0	0	0
	Grand Total	0	0	0	0